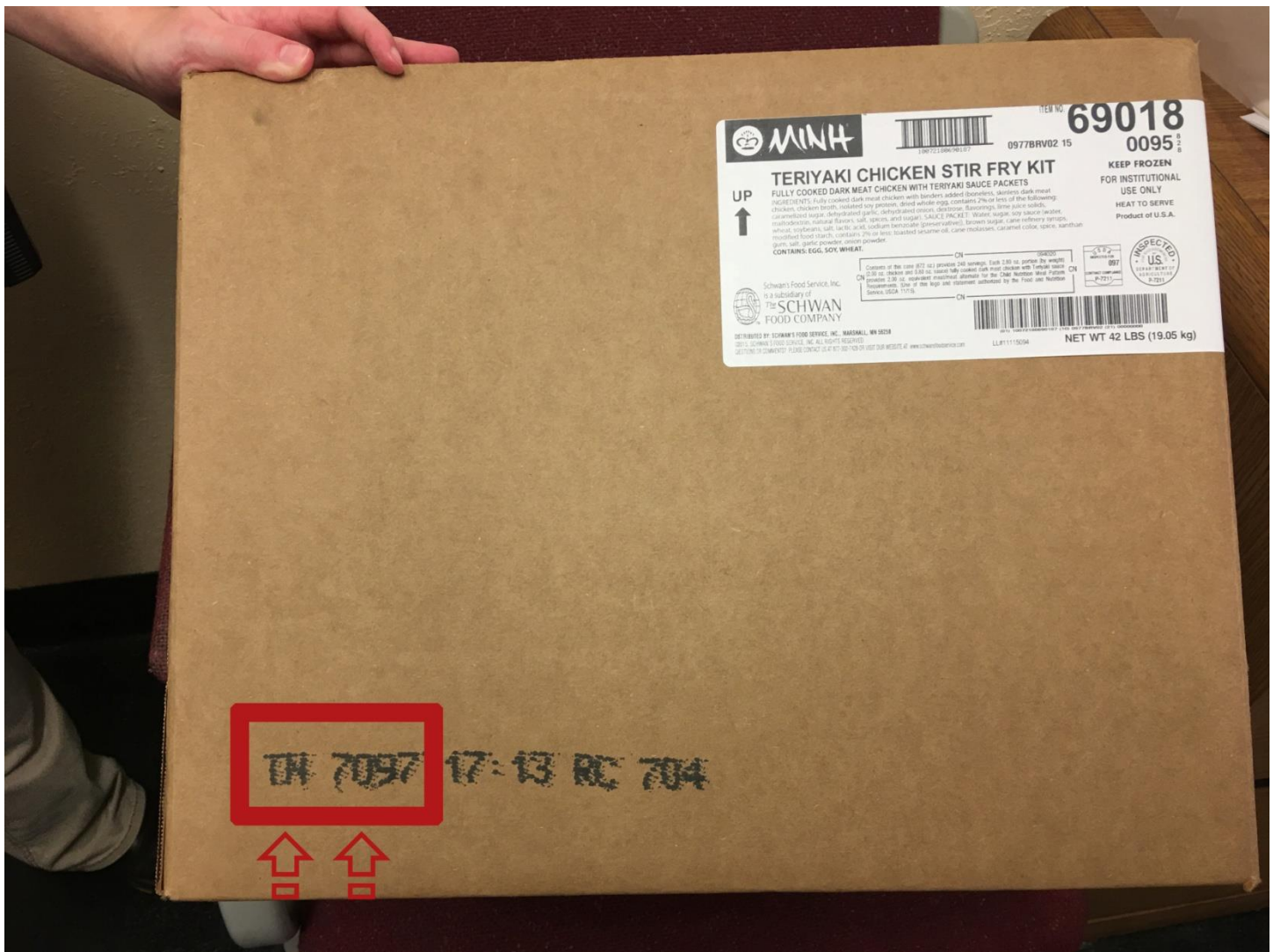


Products being withdrawn:



The date code can be found in the box that we marked in red (we drew the red in to help identify the date code, it does not appear this way to the distributor).

Minh® Teriyaki Chicken Stir Fry Kit (item no. 69018) date code starting with “TN 7097”

Q. What is this market withdrawal about?

A. We are voluntarily withdrawing a specific date code of *Minh®* Teriyaki Chicken Stir Fry Kit (item no. 69018) from the marketplace due to a quality issue.

The items subject to withdrawal include:

- Packages of *Minh®* Teriyaki Chicken Stir Fry Kit (item no. 69018) that are marked with a date code that begins with “TN 7097.” The date code can be found printed in large dot-matrix print on the end of the master case. Each box contains six 5-pound bags of chicken and six 2-pound bags of sauce.

Q. What’s wrong with the product?

A. We have recently received complaints that pieces of chicken bone, about ½-inch to 1-inch long, have been found in the chicken packages for one specific date code for this item.

Food safety and quality is our No. 1 priority. While our chicken supplier is confident that this matter does not represent a food-safety issue, we are withdrawing a small amount of product from the market because it does not meet our high standards for quality.

Q. Is this a food safety issue?

- A. No. The pieces of chicken bone are large enough that they would not represent a hazard. We are withdrawing this specific lot code from the market because it does not meet our high standards for quality.
- Q. Why are you responding now?**
- A. We made the decision to withdraw this specific lot code from the market as soon as it was clear that our supplier did not meet our quality standards.
- Q. Is this an actual recall being handled by the USDA?**
- A. This is a voluntary market withdrawal because the product does not meet our quality standards. Because this does not represent a safety issue, our supplier has not initiated a recall.
- Q. Who is the chicken supplier?**
- A. Tyson Foods.
- Q. I ate this product. Will I become injured or ill?**
- A. No. This does not represent a food-safety issue.
- Q. I am a food-service distributor. What should I do with the product?**
- A. If you are a distributor and you have any of these products in your inventory, please place the product on hold, stop sale, and notify your customer service representative.
- Q. I am a business (school) that bought this product through a food-service distributor. What should I do with the product?**
- A. Please contact the food-service distributor that you purchased the product from.
- Q. Were there any other product concerns?**
- A. There are no other food-service items that are a part of this voluntary market withdrawal.
- Q. What is the company doing to make sure this does not happen again?**
- A. Our No.1 priority is product quality and safety. We are working closely with our supplier to make sure this issue is resolved.
- Q. Are there any allergen concerns?**
- A. No.
- Q. Are you withdrawing other date codes of this product?**
- A. No.
- Q. Is this product offered by Schwan's Home Service or offered in grocery stores through Consumer Brands?**
- A. No. This product is not available for direct purchase by consumers. It was sold only through food-service distributors.
- Q. When will we be able to get this product again?**
- A. All other dates codes for this item are not subject to the voluntary market withdrawal and are available for sale. You can check with your sales representative on availability.